



# Federal Communications Commission

Approved by OMB  
3060-0999  
See instructions for  
public burden estimate.

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2015 - December 31, 2015

Filing Confirmation Number: 0007091862

Filing Deadline: January 15, 2016

FRN: 0003774429

Filing Date: 01/11/2016 01:57 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? No

Date that you began offering handsets in the United States 11/13

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### Company Information

Company Name: 24-7 Telcom, Inc.

Brand Names: West Wisconsin Telcom Cooperative, Inc.  
24-7 Wireless  
24-7 Broadband  
24-7 Cooperative

PO Box:

Street Address: 912 Crescent Street

City: Menomonie

State: WI

Zip Code: 54751

Contact Name: Lori Myers

Contact Phone: (715) 231-2000

Contact Fax: (715) 231-2407

Contact Email: HACManager@wwt.coop

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Herman & Whiteaker, LLC  
PO Box:  
Street Address: 6720 B Rockledge Dr., Suite 150  
City: Bethesda  
State: MD  
Zip Code: 20817

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Contact Name: Kenneth Johnson  
Contact Phone: (202) 827-0664  
Contact Fax: (202) 706-6056  
Contact Email: ken@hermanwhiteaker.com

## Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

N/A

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

## Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: <http://www.wwt.net/wireless-hac-phones.php>

Explain:

## Consumer Outreach

Describe consumer outreach efforts in the past 12 months: 24-7 & West Wisconsin Telcom has instructed its sales

staff about the availability of hearing-aid compatible phone models and it has wireless industry pamphlets available in its company store to provide information on the FCC's requirements and HAC rating system. Additional information about hearing aid compatibility is available on the Company's website. The 24-7 & West Wisconsin Telcom website also includes information about a State of Wisconsin voucher program through which qualified individuals apply to receive a voucher that can be used to purchase hearing aid compatible accessories from approved vendors.

### Methodology for Functionality Levels

24-7 offers HAC-Compatible handsets and devices in three categories: Basic Phone - makes/takes phone calls, no camera or a VGA camera, send/receives text messages; Smartphone: Access to app market; camera with 2 megapixels resolution or better; Bluetooth capabilities; touch screens or QWERTY keyboards; 3G capabilities; Smartphone Plus: Access to app market; 3G and 4G capabilities, Rear facing camera with 8 megapixel resolution or better, faster processors than Smartphones, better screen quality than Smartphones, support voice and data communications, generally are Wi-Fi capable.

### Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 14

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	11	79%	2	14%	1	7%	14
WCDMA	11	79%	2	14%	1	7%	14

### Handset 1: Alcatel One Touch

#### Handset Maker

Alcatel

#### Handset Model Name FCC ID

One Touch RAD287

#### Air Interfaces/Frequency Bands

850 MHz GSM  
1700 MHz WCDMA  
2100 MHz WCDMA

#### Dates

This handset model was offered from: 01/15 to 12/15

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Basic Phone

#### Remarks

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### Handset 2: Alcatel One Touch Idol

#### Handset Maker

Alcatel

#### Handset Model Name

One Touch Idol

#### FCC ID

RAD372

#### Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

2100 MHz WCDMA

#### Dates

This handset model was offered from: 01/15 to 12/15

#### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Smartphone

#### Remarks

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### Handset 3: Alcatel One Touch M'Pop

#### Handset Maker

Alcatel

#### Handset Model Name

One Touch M'Pop

#### FCC ID

RAD356

**Air Interfaces/Frequency Bands**

850 MHz GSM  
1700 MHz WCDMA  
1900 MHz GSM  
2100 MHz WCDMA

**Dates**

This handset model was offered from: 01/15 to 12/15

**Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

**Functionality Level**

Smartphone

**Remarks**

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**Handset 4: Alcatel One Touch Scribe****Handset Maker**

Alcatel

**Handset Model Name****FCC ID**

One Touch Scribe

RAD330

**Air Interfaces/Frequency Bands**

850 MHz GSM  
1700 MHz WCDMA  
1900 MHz GSM  
2100 MHz WCDMA

**Dates**

This handset model was offered from: 01/15 to 12/15

**Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

#### Functionality Level

Smartphone

#### Remarks

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### Handset 5: Apple Apple iPhone 6

#### Handset Maker

Apple

#### Handset Model Name

#### FCC ID

Apple iPhone 6

BCG-E2816A

#### Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

#### Dates

This handset model was offered from: 06/15 to 12/15

#### Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

#### Functionality Level

Smartphone plus

#### Remarks

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## Handset 6: Apple iPhone 5s

### Handset Maker

Apple

### Handset Model Name

iPhone 5s

### FCC ID

BCG-E2642A

### Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

### Dates

This handset model was offered from: 01/15 to 12/15

### Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

### Functionality Level

Smartphone Plus

### Remarks

## Handset 7: Bullitt Group CAT B100

### Handset Maker

Bullitt Group

### Handset Model Name

CAT B100

### FCC ID

ZL5B100

### Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

### Dates

This handset model was offered from: 01/15 to 12/15

### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

#### Functionality Level

Basic phone

#### Remarks

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### Handset 8: Bullitt Group Cat B15

#### Handset Maker

Bullitt Group

#### Handset Model Name

Cat B15

#### FCC ID

ZL5B15AWS

#### Air Interfaces/Frequency Bands

850 MHz GSM  
1700 MHz WCDMA  
1900 MHz GSM  
2100 MHz WCDMA

#### Dates

This handset model was offered from: 01/15 to 12/15

#### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

#### Functionality Level

Smartphone

#### Remarks

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## Handset 9: Bullitt Group CAT B15Q

### Handset Maker

Bullitt Group

### Handset Model Name

CAT B15Q

### FCC ID

ZL5B15Q

### Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

### Dates

This handset model was offered from: 01/15 to 12/15

### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

### Functionality Level

Smartphone

### Remarks

## Handset 10: Bullitt Group CAT S50

### Handset Maker

Bullitt Group

### Handset Model Name

CAT S50

### FCC ID

ZL5S50

### Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

### Dates

This handset model was offered from: 01/15 to 12/15

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

#### Functionality Level

Smartphone plus

#### Remarks

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### Handset 11: LG Nexus 5

#### Handset Maker

LG

#### Handset Model Name

Nexus 5

#### FCC ID

ZNFD820

#### Air Interfaces/Frequency Bands

850 MHz GSM  
1700 MHz WCDMA  
1900 MHz GSM  
2100 MHz WCDMA

#### Dates

This handset model was offered from: 01/15 to 12/15

#### Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

#### Functionality Level

Smartphone

#### Remarks

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## Handset 12: Motorola Moto E

### Handset Maker

Motorola

### Handset Model Name

Moto E

### FCC ID

IHDT56PJ3

### Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

### Dates

This handset model was offered from: 01/15 to 12/15

### Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

### Functionality Level

Smartphone

### Remarks

## Handset 13: Samsung Galaxy S5

### Handset Maker

Samsung

### Handset Model Name

Galaxy S5

### FCC ID

A3LSMG900M

### Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

### Dates

This handset model was offered from: 01/15 to 12/15

### Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Smartphone Plus

#### Remarks

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### Handset 14: Samsung Galaxy SIV

#### Handset Maker

Samsung

#### Handset Model Name

Galaxy SIV

#### FCC ID

A3LSGHT919

#### Air Interfaces/Frequency Bands

850 MHz GSM

1700 MHz WCDMA

1900 MHz GSM

2100 MHz WCDMA

#### Dates

This handset model was offered from: 01/15 to 12/15

#### Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

#### Functionality Level

Smartphone Plus

#### Remarks

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# Certification

**This Report has been certified by:**

Kenneth C Johnson Authorized Agent

01/11/2016 01:57 PM

Reference Copy